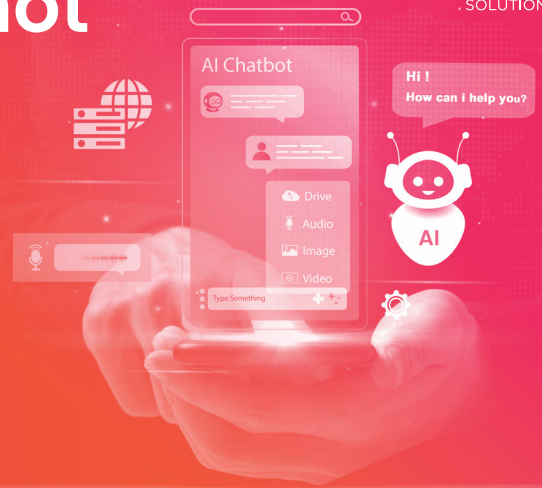


# xBot.AI – Value Snapshot

Do more with the same team.  
That's intelligence at scale.

xBot.AI from IGT's TechBud.AI suite, powered by Agentic.AI, automates routine interactions and delivers human-like conversations across voice, chat, email, and messaging with seamless agent handovers. It provides omnichannel automation, 24/7 multilingual AI, sentiment detection, agent assist, and CRM integration on a secure, compliant platform, boosting efficiency and satisfaction across industries.



## xBot.AI: Smarter Automation. Faster Outcomes. Scalable Impact

### Core Capabilities

**Omnichannel Automation:** Chat, email, voice, and social

**Multilingual AI:** 24/7 support in 100+ languages

**Emotionally Intelligent:** Real-time sentiment and intent detection

**Agent Assist:** Live suggestions and summaries to boost productivity

**Seamless Integration:** CRM, ERP, and ticketing systems

### Enterprise Grade Platform

**Secure and Compliant:** GDPR, PCI DSS, ISO27001

**Hyperscaler Ready:** Cloud or on-prem deployments

**Quick Onboarding:** Intuitive UI and rapid time to value

### Industry Fit

- Airlines and Airports
- Travel Agencies and OTAs
- Hospitality
- Retail and E-commerce
- Banking and Financial Services
- IT and Enterprise Support

## Elevating Experience, Delivering Impact



**3× Faster**

General Query Resolution



**40% Lower**

Operational Costs



**50% Higher**

First Contact Resolution



**60% Improved**

Customer Satisfaction

