

# Pre-travel Documents: Digitization & Automation

Reducing operational cost by automating pre-travel  
COVID-19 health documents verification



Covid-19 has brought a new set of challenges for the aviation industry. Operating costs have increased because of the additional health and safety protocols. Cost of manpower and technology for documents verification is an incremental expense.

IGT offers a solution which directly reduces the cost, makes the document verification process more efficient, and improves the passenger experience.



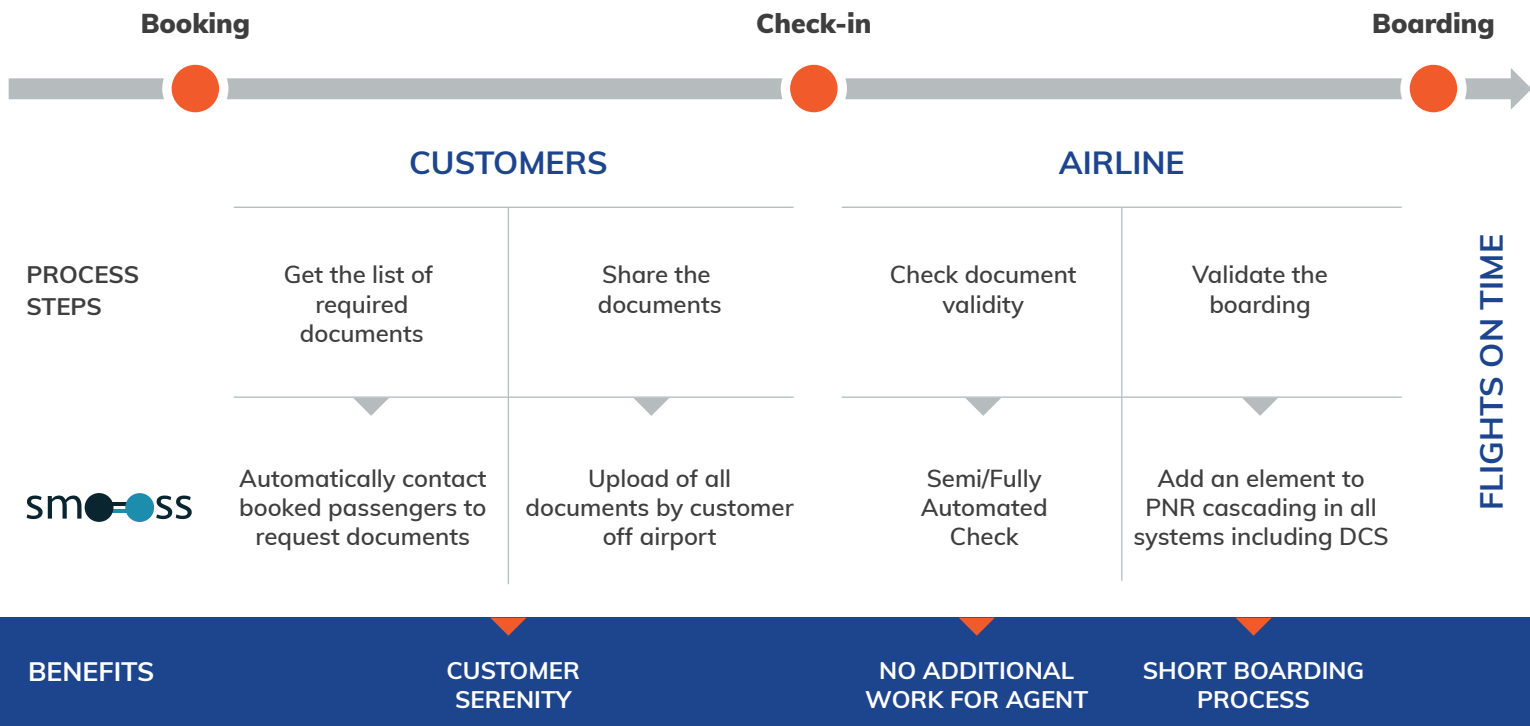
**AS PER DATA RELEASED BY A LEADING AIRLINE, 45% OF FLYERS PREFER DIGITAL UPLOAD OF DOCUMENTS, INSTEAD OF HARD COPIES, SIMPLY BECAUSE OF ITS CONVENIENCE.**

Keeping this in view, IGT Solutions has partnered with SMOOSS for an end-to-end document verification portal to help shorten the wait time for flyers while reducing the strain for airline employees. SMOOSS provides travel players with the technology to deliver personalized services to their customers, enhancing their experience while generating extra margin. SMOOSS latest product, SAFE, enables airlines to digitize off-airport verification of the health documents required for traveling.

**VERIFYING 600,000+ DOCUMENTS EVERY MONTH**

Backed by extensive expertise in the aviation industry and leveraging the power of digital technology, IGT is ensuring a smooth travel experience for passengers.

**Automatically request, upload and check health documents off-airport to ensure a smooth process for passengers**



IGT Solutions is the world's leading IT, BPM and Digital Solutions and Services across the entire spectrum of Travel, Transportation and Hospitality domain. With 20+ year experience, IGT manages 75+ leading travel brands, employs 14,000 travel professionals, has 20 state-of-the-art delivery centres, and has operational presence in 5 continents.